

The Online Training course «Room Attendant» will include the following content:

- **INTRODUCTION TO HOSPITALITY**
- **ROOM ATTENDANT FUNCTION AND RESPONSIBILITIES**
 - General Information
 - Preparing the Housekeeping Cart
 - Entering the Room
 - Stripping Beddings
 - Making the bed
 - Cleaning the Floor and Furniture
 - Replenishing Room Amenities
 - Cleaning the Bathroom
 - Housekeeping Quality Checks
 - Room Service Orders
 - Handling Special Room Service Requests
- **PERSONAL APPEARANCE**
 - Dress Code
- **EMERGENCY SITUATIONS**
- **LOST AND FOUND**
- **RECYCLING PROCEDURES**